

COVID-19

Dear clients

We know that the COVID-19 situation is turning our lives upside down and raising questions and concerns. We are closely monitoring the spread of the virus and believe it is our responsibility to prioritize the health and safety of our employees, their families and that of our customers. It is important to note that we do not have COVID-19 at INSTACABLE at the moment. In order to continue to serve you while minimizing the inconvenience of the situation, the following adjustments have been made to our operations following recommendations from Santé Publique Québec.

Effective implementation March 13 2020

- We regularly clean the most used surfaces such as keyboards, mice, pencils, handles for entry and exit doors, toilets, sinks, credit card terminal, carts.
- We ask our employees to wash their hands every 3 hours , to disinfect their work station every day and to work at a distance of 2 meters from another employee.
- We perform disinfection on products received and shipped.
- We encourage our employees to stay home if they feel sick and to contact public health if they have a fever, cough or breathing difficulties.
- We suspended all business travel and local travel not required.
- Visits by customers and suppliers are allowed on the site subject to social distancing, wearing a mask and making an appointment May 11, 2020
- The installation service is now in operation on May 11, 2020 under the rules of the CNESST
- The online sales service remains open May 11, 2020
- The manufacturing department remains in operation May 11, 2020
- A questionnaire is set up to enter each employee every day

We encourage our customers to follow the hygiene measures suggested by Santé publique Québec to reduce the spread of the virus.

Edgar Belleau

Président



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